



Quality Action
Improving **HIV** Prevention in Europe

Quality Action CASE STUDY

1. Name and country of the organisation

(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form.)

This Case Study is published anonymously.

2. Authors of the case study and contact details

(Please provide then name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool.)

3. External support (facilitators/partners/technical assistance)

(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..)

There was no external support.

4. Project/programme

(Please briefly describe the project/programme to which you applied the tool.)

The project is about prevention for men who have a migration background and have sexual contacts with men.

5. Goals/aims of applying the QA/QI tool

(Please list the goals you wanted to achieve with the practical application of the tool.)

- To become familiar with the QIP tool
- To receive feedback from 3 independent reviewers
- To get information about deficits within some aspects of the project
- To receive advice on how to improve the project

6. Tool and methodology used

(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it.)

QIP

The tool was applied by one facilitator together with the responsible project manager.

We met for 4-5 afternoon sessions.

As the main goal of the application was to get to know the tool, the documentation was filled out in a less than comprehensive way.

7. Results and benefits of applying the QA/QI tool

(Please describe what resulted from applying the tool and if and how your project/programme benefitted.)

The feedback received from the reviewers pointed out weaknesses of the project in different areas - this feedback supported notions about the project we already had arrived at ourselves. The feedback also pointed out points for improvement in areas we weren't that aware of.

The feedback offered some points for improvement in these areas: conceptualisation, documentation and evaluation. Due to time constraints it will be difficult to follow up on all of them.

Still we decided that more peer involvement within the different project levels is needed. As a result a consultation process with a peer worker for the project management level was started. We are now also in the process of acquiring new funds to include more peer supporters.

In some areas, positive feedback was provided that was supportive to the project implementers.

8. Recommendations

(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours.)

Using the feedback for improvement can take more time than limited resources may allow. Still, members of the project team took the feedback as a starting point for a more thorough process of reflection on their work. We used less time than recommended to fill out the documentation form. Furthermore, due to the relatively small size of the project, we had limited conceptual information available to use for the documentation form. To get an adequate rating of your project it is important to fill out the documentation form in a more comprehensive way than we did. Furthermore, such a small project as ours is probably not the most suited to applying QIP - the effort spent and conceptual background information needed for good documentation are not in proportion with the results you get for a small project.

Still, applying the tool was fun, we got some impulses on how to further improve the project. And we are interested in engaging in Quality Improvement in the future!

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